

Response by the Consumer Expert Group

In line with our Consumer Expert Group report on "Digital TV equipment: vulnerable consumer requirements", the consumer expert group strongly supports the specification outlined in the "Core Receiver Requirements consultation document".

We are very pleased to see that the DCMS, DTI and the BBC have taken the essential recommendations from our report forward in this specification and commend you for the hard work that you have put into bringing our recommendations and the relevant D-book specifications together into one easily understandable document.

The Consumer Expert Group considers the provision of equipment that completely meets the specification to be an absolutely essential requirement for the government targeted help scheme.

Best regards

Leen Petre
Chair
Consumer Expert Group
