

Annex 3

Stakeholders interviewed

ACRE (Action with Communities in Rural England)

Age Concern England

Age Concern Northern Ireland

Anchor Housing

Arthritis Care

Prof Janet Askham, Age Concern Institute of Gerontology, King's College London

DTI (Department for Trade and Industry)

DCMS (Department for Culture, Media and Sport)

Disability Action

Disability Rights Commission

The Experience Corps

Baroness Greengross

Hearing Concern (Gerry Stallard)

Information Commissioner

Mencap

National Consumer Council

National Council for One Parent Families

National Literacy Trust

NIACE (The National Institute of Adult Continuing Education)

NICEM (Northern Ireland Council for Ethnic Minorities)

NICVA (Northern Ireland Council for Voluntary Action)

Ofcom

Ricability

RNIB (Royal National Institute of the Blind)

RNID (Royal National Institute for Deaf and Hard of Hearing People)

RADAR

Supporting the most vulnerable consumers through digital switchover
Ofcom Consumer Panel, November 2004

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Sense

Scientific Generics

Scottish Borders

Social Exclusion Unit (Office of the Deputy Prime Minister)

Speakability

Telecommunications Action Group

HM Treasury

Voice of the Listener and Viewer

Which?

Wireless for the Bedridden

Women's Institute

Women's Royal Voluntary Service